



2015 Terms & Conditions **NEPTUN LIGHT PRODUCTS**

Effective Date: 4-17-2015

NOTE: ALL ORDERS MUST INCLUDE A WRITTEN PURCHASE ORDER

TERMS: Unless different payment terms have been provided or extended to buyer in writing from seller, payment terms are Net 30 days after the date of Invoice.

MINIMUM ORDER: \$250.00 PURCHASE ORDER VALUE REQUIRED Under the min. \$250 order will incur a 15% charge on the total amount of the order.

PRICES: All Neptun Light, Inc. prices are subject to change without written notice.

PRODUCTS: Neptun Light, Inc. reserves the right to change materials or modify the design of its product without notification as part of the company's continuing product improvement program.

RETURNED GOODS: Requests to return non-defective products must be made within 30 days from the date of shipment and is subject to a 30% restock fee. All returned goods must be accompanied by a "Return Goods Authorization (RGA)" issued by Neptun Light, Inc. Any returned goods without an issued RGA will not be accepted / credited. No cash refunds on returned goods. An issued credit memo will be applied towards open invoice/s or future purchases.

CANCELLATIONS: Stock products may be canceled prior to shipment without charge. Cancellation of any order must be made 30 calendar days before estimated ship date given to buyer from Neptun Light, Inc. Cancellation of Non-stock products will be subject to charges for special material purchased by Neptun Light Inc. or work already performed. Custom made products and custom engineered/designed products are NON CANCELABLE. Cancellation of any order after shipment will be subject to "Return Goods" terms listed above.

ESTIMATED SHIP DATE (ESD): The estimated ship date is an estimate only and is subject to change. Seller is not responsible for missed ship dates and late deliveries caused by the carrier.

CHOICE OF CARRIER: Neptun Light, Inc. reserves the right to ship goods via the most economical routing and to consolidate shipments to the most economical groupings per schedule date. If alternative shipping means are requested by the buyer, the buyer assumes the additional transportation costs.



WARRANTY AND FREIGHT ALLOWANCE

Effective Date: 4-17-2015

(LED / Induction) Bulbs/Tubes/Retrofit Kits & Lamps/Down light Retrofit Kits & Lamps

FREIGHT ALLOWANCE POLICY:

- \$1,000.00 per location (Continental U.S. only)
- Freight charge under allowance will be FLAT 7% based on order total value

NOTE:

- All Neptun Light LED Bulbs & LED Tubes come in a case quantity (varies per item)
- Minimum order on these items is 1 case / Case breaks will incur 15% variance increase on each item under the case quantity
- No minimum order quantity required on Retrofit Kits & Retrofit Lamps

DELIVERY:

- All In-Stock products ship in 3-7 Business Days after receipt of order
- All products that are Not-In-Stock can have a 60-75 Calendar Day Lead Time

WARRANTY

COMMERCIAL USE: This product is warranted for a period of 5 Years from the date of the original purchase against defects in materials and workmanship. In case of a failure, simply contact NEPTUN Light at orders@neptunlight.com or call 1-888-735-8330 for instructions on product replacement.

NOTE: Bulb replacement is the sole remedy available, and liability for accidental or consequential damages are expressly excluded. This warranty is void if the product is modified, abused, or misused in any way. Warranties do not apply to invoices that are NOT paid in full.

(LED / Induction) FIXTURES

FREIGHT ALLOWANCE POLICY:

- \$3,000.00 per location (Continental U.S. only)
- Freight charge under allowance will be FLAT 7% based on order total value

NOTE:

- No minimum order quantity per product required
- Custom made fixtures are NOT RETURNABLE

DELIVERY:

- All LED Fixtures are made to order items.
- All products that are Not-In-Stock can have a 60-75 Calendar Day Lead Time

WARRANTY

COMMERCIAL USE: This product is warranted for a period of 5 Years or 10 years (ITEM WARRANTY SPECIFIED ON PRODUCT SHEET) from the date of the original purchase against defects in materials and workmanship. In case of a failure, simply contact NEPTUN Light at orders@neptunlight.com or call 1-888-735-8330 for instructions on product replacement.

NOTE: Fixture or parts replacement is the sole remedy available and liability for accidental or consequential damages are expressly excluded. This warranty is void if the product is modified, abused, or misused in any way. Warranties do not apply to invoices that are NOT paid in full.

SOLAR LIGHTING SYSTEMS

FREIGHT ALLOWANCE POLICY:

- NO FREIGHT ALLOWED / FOB Lake Forest, IL

NOTE:

- No minimum order quantity per product

DELIVERY:

- All Solar Systems are made to order items.
- All products that are Not-In-Stock can have a 60-75 Calendar Day Lead Time

WARRANTY

COMMERCIAL USE: Warranties vary per product. (ITEM WARRANTY SPECIFIED ON PRODUCT SHEET). In case of a failure, simply contact NEPTUN Light at orders@neptunlight.com or call 1-888-735-8330 for instructions on product replacement.

NOTE: Fixture or parts replacement is the sole remedy available and liability for accidental or consequential damages are expressly excluded. This warranty is void if the product is modified, abused, or misused in any way. Warranties do not apply to invoices that are NOT paid in full.